**Crucial Conversation Action Plan**

What conversation (s) are you currently avoiding?

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**Master Your Stories**

Choose one conversation and ask yourself what you ***really want*** for:

* Yourself \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* The Other Person \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* The Relationship \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Ask yourself why a reasonable person would act the way they have been acting?

* What evidence do I have for this story?
* What emotions is this story creating in me?
* Am I more likely to go into silence or violence?

**Prepare Your Agenda- STA(TE) your case**

**S- Share your facts** – *“I’ve noticed you have been late the last few days.”*

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**T- Tell your story**- *“I am wondering if I have been clear about the start time.”*

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**A- Ask for feedback**- *“Does that sound right or am I missing something?”*

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**Manner**

**T- Talk Tentatively**- *“It seems like you have been late more often lately.”*

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**E- Encourage Testing**- *“What if we both try to pay attention to that this coming week?”*

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**Preparing Contrasting**

* *“I am not saying that you are lazy. I am saying that I need your help the first thing in the morning.”*
* *“I am not saying I am going to fire you. I am saying I want figure out how to best work together.”*

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When will you approach this person? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Who will hold you accountable to having this conversation? \_\_\_\_\_\_\_\_\_\_\_\_\_\_

*I appeal to you, brothers and sisters, in the name of our Lord Jesus Christ, that all of you agree with one another … that there be no divisions among you, but that you be perfectly united in mind and thought. (1Cor 10:1)*